

The Technological Institute of Textile & Sciences Bhiwani



Affiliated to Maharishi Dayanand University, Rohtak, Haryana

5.1.5. The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.

The Technological Institute of Textile & Sciences,
Birla Colony, Bhiwani – 127021(Haryana)

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THE TECHNOLOGICAL INSTITUTE OF TEXTILE & SCIENCES

Under UGC Section 2 (f) & 12 (B)
Estd. in 1943 by Padma Vibhushan Dr. G.D. Birla

Criteria 5

NAAC 2022/ DVV/Criteria-5/5.1/5.1.5

Date: 09/06/2022

Criteria	Criteria 5 - Student Support and Progression
Key Indicator	<p><i>5.1.5 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.</i></p> <ol style="list-style-type: none"><i>1. Implementation of guidelines of statutory/regulatory bodies</i><i>2. Organization wide awareness and undertakings on policies with zero tolerance</i><i>3. Mechanisms for submission of online/offline students' grievances</i><i>4. Timely redressal of the grievances through appropriate committees.</i>
Finding In DVV	Please provide proofs for option 3.
Response/ Clarification:	The link of proof for option 3 are attached in Appendix-I.
Description	Response Relevant Link:
The link of proof for option 3	http://titsbhiwani.ac.in/NAAC/dw/5.1.5.pdf

Director, Director
THE TECHNOLOGICAL INSTITUTE
OF TEXTILE & SCIENCES, BHIWANI



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Ref: DVV Clarification for Metric level: 5.1.5

Sub: Response to DVV Clarification for Metric level: 5.1.5

The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

HEI Input:

- A. All of the above

The link of proof for option 3 are attached in **Appendix-I**.

DIRECTOR

Director,
THE TECHNOLOGICAL INSTITUTE
OF TEXTILE & SCIENCES, BHIWANI

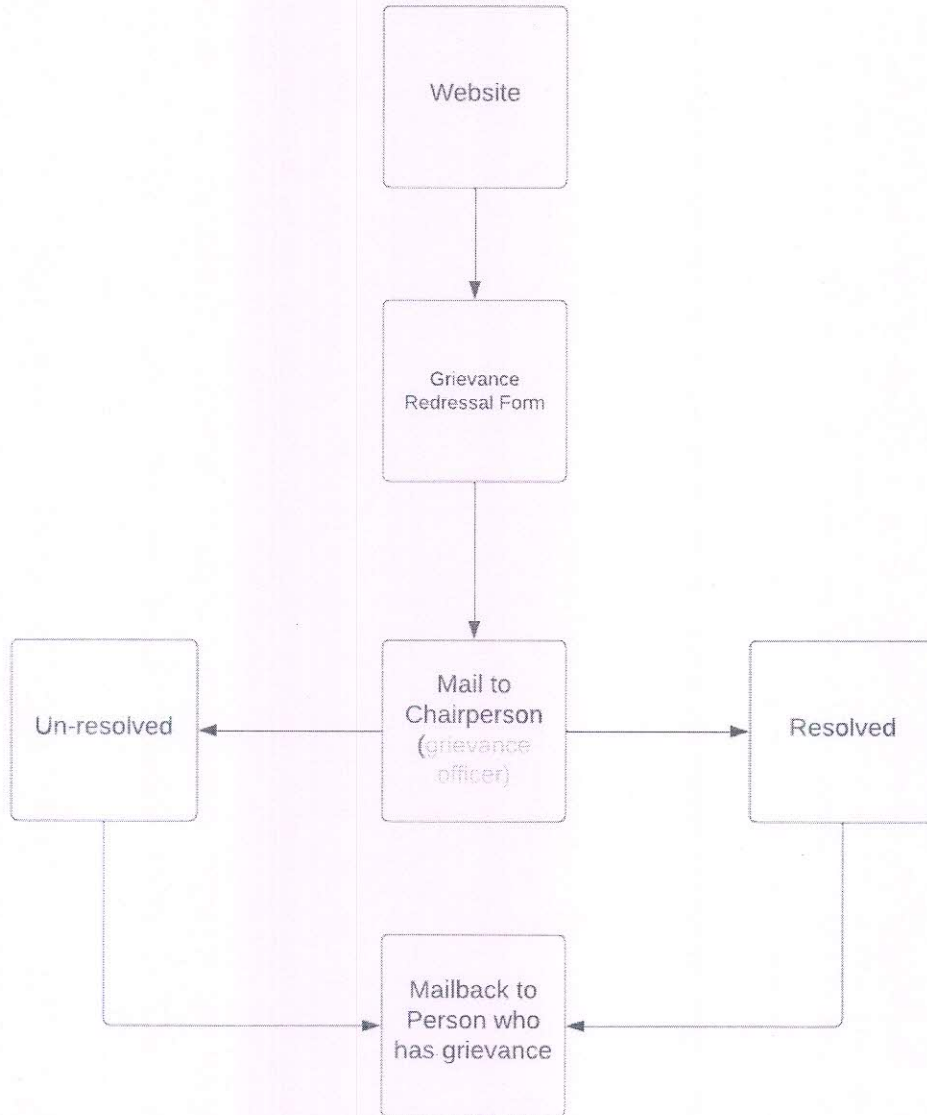
- The screenshot of link for Online Grievance Redressal and Helpdesk available at TIT&S college website.

Link for online submission of Grievances

The screenshot shows a web browser window with the URL <https://titsbhiwani.ac.in>. The page header includes navigation links for GRIEVANCE REDRESSAL & HELPDESK, ASSISTIVE APPS, and CONDUCT RULES, along with an ALUMNI NETWORK button and social media icons. The main header features the TIT&S logo and the text "The Technological Institute of Textile & Sciences, Bhiwani (Established by late industrialist Dr G. D. Birla in 1943)". A dark navigation bar contains links for HOME, ABOUT US, ACADEMICS, INFRASTRUCTURE, GALLERY, ADMISSION, CDC/PLACEMENT, RECRUITMENTS, GREEN POLICY, RTI, FEEDBACK, and CONTACT US. The main content area is titled "College" and displays a banner with logos for Woolmark, n+i, Kesoram, and TIT&S, along with the text: "IN ITS QUEST FOR EXCELLENCE, TIT&S HAS ENTERED INTO MOU WITH REPUTED INTERNATIONAL AND NATIONAL ORGANISATIONS AS ACADEMIC AND KNOWLEDGE PARTNERS." To the right of the banner is an "Admission Enquiry Form" with input fields for Name, Mobile, E-Mail, City, and Course* (with B.Tech selected). The browser's status bar at the bottom shows a temperature of 101°F, a "Clear" button, and the time 8:13 PM on 6/6/2022.

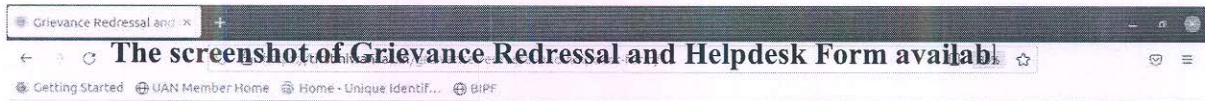
Home
Director
The Technological Institute of Textile & Sciences
BHIWANI

➤ The procedure for handling student grievances (Online)



[Signature]
Director
The Technological Institute of Textile & Sciences
BHUWARI

- The screenshot of Grievance Redressal and Helpdesk Form available at TIT&S college website.



Grievance Redressal and Helpdesk Form

Your issue were successfully submitted. Thank you!

Your Name *

College ID (Optional)

Contact No *


Email ID to receive response

Issue related to which department *

Subject *

Message *

SUBMIT


The Technological Institute of Textile & Sciences
BHIWANI

- The screenshot of filled Grievance Redressal and Helpdesk Form available at TIT&S college website.

The screenshot shows a web browser window with the following details:

- Browser tabs: Grievance Redressal and...
- Address bar: <https://titsbhiwani.ac.in/grievance-redressal-and-helpdesk-form/>
- Page title: Grievance Redressal and Helpdesk Form
- Form fields and values:
 - Your Name: * [Empty]
 - College ID (Optional): 1873059
 - Contact No: 9813560354
 - Email ID to receive response: zepone@gmail.com
 - Issue related to which department: * Grievance
 - Subject: * monkeys problem
 - Message: I am a student of your college I face an issue that during college break many monkey come into the campus due to which we cannot roam around the college, please require the security guards during the break to move away the monkeys.
- Submit button: SUBMIT

[Handwritten Signature]
Director
The Technological Institute of Textile & Sciences
BHIWANI



Hey! How do you like FooBox Image Lightbox so far? Test all our awesome premium features with a 7-day free trial. No credit card required.

Start free trial

Dismiss

FooBox Image Lightbox



Search

Bulk Actions

Apply

Download CSV

Delete All Entries

9 items

<input type="checkbox"/>	Your Name	College ID (Optional)	Contact No	Email ID to receive response	Issue related to which department	Subject	Message
<input type="checkbox"/>	Muskan	19CE067	7015545949	muskanamra31237@gmail.com	Grievance	related to study material	Sir, I need study material for every subject...
<input type="checkbox"/>	Sakshi		9350157463	simony493@gmail.com	Grievance	Related to online classes	Teams app don't work properly
<input type="checkbox"/>	Vyom Sharma	20CE076	7082483385	chotuwamp108@gmail.com	Grievance	Regarding the issues faced in Microsoft teams app.	I haven't received my Microsoft teams e-mail id...
<input type="checkbox"/>	Deepanshu Kunal		7027903888	deepanshukunal@gmail.com	Grievance	Regarding the conduct of classes	I want to know from which date next sem. (5th sem)...
<input type="checkbox"/>	Ananya		8168565235	capt9ananya@gmail.com	Grievance	Regarding classes	I want to know from which date classes will be...
<input type="checkbox"/>	Tejen	18TT059	9813560554	tejenj@gmail.com	Grievance	monkeys problem	I am a student of your college I face an issue...
<input type="checkbox"/>	Tejen	18TT059	9813560554	tejenj@gmail.com	Internal Complaint Committee	availability of hdmi cable	I am a student of your college and I have to give...
<input type="checkbox"/>	RAJENDER SINGH		9810234132	rajender.singh@triblurg.co.in	Director Office	admission	Textile Technology
<input type="checkbox"/>	lakshay		8397092403	lakshaysukhija2002@gmail.com	Computer Department HOD	related to new admission	I am pursuing my diploma in mechanical engg from...

[Signature]
 Director
 The Technological Institute of Textile & Sciences
 BHIVANI

Feedback



Students Grievan...

Build

Settings

Entries

Views

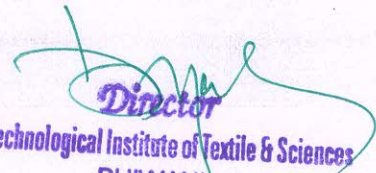
Reports

Your Name	Ananya
Contact No	8168565235
Email ID to receive response	capt9ananya@gmail.com
Issue related to which department	Grievance
Subject	Regarding classes
Message	I want to know from which date classes will be conducted online/offline.
Issue Status	Open

Comments/Notes

+ Add Note/Comment

Comment/Note:


Director
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BHIWANI

✉ director@titsbhiwani.ac.in
🌐 http://www.titsbhiwani.ac.in



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THE TECHNOLOGICAL INSTITUTE OF TEXTILE & SCIENCES

Under UGC Section 2 (f) & 12 (B)
Estd. in 1943 by Padma Vibhushan Dr. G.D. Birla

Date: - 03/02/2020

Notice

The meeting of Grievance Redressal Committee is scheduled on Wednesday, 05/02/2020, at 12:00 Noon in the College Conference Room.

Agenda of the meeting:

1. Confirmation of Minutes of last meeting held on 21/08/2019.
2. Discussion regarding issues related to Students
3. Issue with the permission of the Chairman.

You are requested to make it convenient to attend the meeting.


Convener


Director
Director,
THE TECHNOLOGICAL INSTITUTE
OF TEXTILE & SCIENCES, BHIWANI






THE TECHNOLOGICAL INSTITUTE OF TEXTILE & SCIENCES

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Estd. in 1943 by Padma Vibhushan Dr. G.D. Birla

Date: - 06/02/2020

Minutes of Meeting

Date : 05/02/2020

Venue: College Conference Room

Agenda 1. Confirmation of Minutes of last meeting held on 21/08/2019.

Agenda. 2. Discussion regarding issues related to Students.

Agenda 3. Issue with the permission of the Chair.

In Chair: Dr. Mukesh Kumar, Convener

Quorum:

The following members of the Committee remained present:

1. Mr. Parmod Kumar
2. Dr. Jyoti Chaudhary
3. Ms. Monika Sharma
4. Ms. Nidhi Sharma
5. Mr. Satish Khattak
6. Dr. Amit Manocha

Minutes as Recorded:

Agenda 1. Confirmation of Minutes of last meeting held on 21/08/2019.

Resolution:

Minutes of last meeting held on 21/08/2019 are read and unanimously approved.



Director,
THE TECHNOLOGICAL INSTITUTE
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Agenda. 2. Discussion regarding issues related to Students

Resolution:

Committee discussed regarding various issues related to Students.

1. Issues related to conduct of online Classes in view of Covid -19.
2. Availability of Online Study material and notes.

All the concerned members were called and advised to take corrective actions with immediate effect and action taken is to be submitted to undersigned after compliance.

Agenda 3. Issue with the permission of the Chair.

Resolution:

Solution of the Issues discussed in meeting will be finalised after discussion with the concerned Department head and meeting concluded with vote of thanks to all present.


Dr. Mukesh Kumar,
Convener

CC forwarded to:

1. Office of the Director.
2. All HODs.
3. Head Administration.
4. All members of the Committee


Director,
THE TECHNOLOGICAL INSTITUTE
OF TEXTILE & SCIENCES, BHIWANI





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Action Taken Report of Meeting held on Friday, 5/02/2020

Sr.No.	Resolution in the Meeting	Action Taken for Implementation & Outcomes
1	Issues related to conduct of online Classes in view of Covid -19.	Dr. Mukesh Kumar, will act as the Co-Ordinator of Online Class and he will manage all issues related to Online Classes.
2.	Availability of Online Study material and notes	Study material if required will be shared online with the students by the concerned subject Teacher.


Convener


Director,
THE TECHNOLOGICAL INSTITUTE
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Entry (ID 28733)

Show empty fields

Your Name

Muskan

College ID (Optional)

19CE067

Contact No

7015545949

Email ID to receive response

muskanarora31237@gmail.com

Issue related to which department

Grievance

Subject

related to study material

Message

Sir,I need study material for every subject. Kindly provide the same.

Issue Status

Open

Comments/Notes

+ Add Note/Comment


Director
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BHIWANI

✉ director@titsbhiwani.ac.in
🌐 http://www.titsbhiwani.ac.in



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Date: - 24/03/2021

Notice

The meeting of Grievance Redressal Committee is scheduled on Thursday, 25/03/2021, at 03.30 PM in the office of the Chairman.

Agenda of the meeting:

1. Confirmation of Minutes of last meeting held on 27/10/2020.
2. Discussion regarding issues related to Students
3. Issue with the permission of the Chairman.

You are requested to make it convenient to attend the meeting.

[Handwritten Signature]
Chairman

Director,
THE TECHNOLOGICAL INSTITUTE
OF TEXTILE & SCIENCES, BHIWANI





THE TECHNOLOGICAL INSTITUTE OF TEXTILE & SCIENCES

Under UGC Section 2 (f) & 12 (B)
Estd. in 1943 by Padma Vibhushan Dr. G.D. Birla

Date: - 26/03/2021

Minutes of Meeting

Date : 25/03/2021

Venue: Office of Chairman

Agenda 1. Confirmation of Minutes of last meeting held on 27/10/2020.

Agenda 2. Discussion regarding issues related to Students.

Agenda 3. Issue with the permission of the Chair.

In Chair: Prof. (Dr.) G K Tyagi, Chairperson

Quorum:

The following members of the Committee remained present:

1. Mr. Parmod Kumar
2. Dr. Mukesh Kumar
3. Dr. Abhay Kumar Sharma
4. Dr. Ashwani Goyal
5. Dr. Sudarshan Malik
6. Dr. Amit Manocha
7. Mr. Kamal Sardana
8. Dr. Amandeep Kaur
9. Sh. Daljit Singh
10. Sh. B.L. Sharma

Leave of Absentia:

5. Mr. Anuj
6. Ms. Neha
7. Mr. Prateek
8. Ms. Nitishka Gosh


Director,
THE TECHNOLOGICAL INSTITUTE
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Minutes as Recorded:

Agenda 1. Confirmation of Minutes of last meeting held on 27/10/2020.

Resolution:

Minutes of last meeting held on 27/10/2020 are read and unanimously approved.

Agenda 2. Discussion regarding issues related to Students

Resolution:

Committee discussed regarding various issues related to Students.

1. Issues related to online Classes
2. Availability of Online Study material and notes.

All the concerned members were called and advised to take corrective actions with immediate effect and action taken is to be submitted to undersigned after compliance.

Agenda 3. Issue with the permission of the Chair.

Resolution:

Solution of the Issues discussed in meeting will be finalised after discussion with the concerned Department head and meeting concluded with vote of thanks to all present.

CC forwarded to:

1. Office of the Director.
2. All HODs.
3. Head Administration.
4. All members of the Committee



G K Tyagi
Prof. (Dr.) G K Tyagi
Chairman
Director,
THE TECHNOLOGICAL INSTITUTE
OF TEXTILE & SCIENCES, BHIWANI

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Action Taken Report of Meeting held on Friday, 25/03/2021

Sr.No.	Resolution in the Meeting	Action Taken for Implementation & Outcomes
1	Issues related to online Classes.	Issues were resolved by the Coordinator of Online Classes (Dr. Mukesh Kumar)
2.	Availability of Online Study material and notes	Study material will be shared on the Teams App to the students by the concerned subject Teacher.


Chairman
Director,
THE TECHNOLOGICAL INSTITUTE
OF TEXTILE & SCIENCES, BHIWANI

